

Important Information

Limited Lifetime Warranty: This warranty covers the manufacturer's workmanship and materials. It is void if the product is used for anything other than its intended purpose or if it is damaged by misuse, neglect, or accidents. This warranty does not cover normal wear and tear, including staining, fading, or discoloration.

FRAMES: Limited Lifetime Warranty. The manufacturer warrants the wood frame component against defects in material and workmanship for the lifetime of the product.

SPRINGS: Limited Lifetime Warranty. The manufacturer warrants the spring component against defects in material and workmanship for the lifetime of the product.

CUSHIONS: Limited Lifetime Warranty. The manufacturer warrants the cushion component against defects in material and workmanship for the lifetime of the product.

NOTE: Zippers are used on all seat cushions. The zippers are a function of manufacturing and not for the purpose of removing for cleaning.

MATTRESSES: Limited Lifetime Warranty. The manufacturer warrants the mattress component against defects in material and workmanship for the lifetime of the product. The mattress is designed for use on a firm, flat surface. It is not intended for use on an adjustable bed or other non-firm surface. The manufacturer does not warrant the mattress against sagging, indentations, or other wear and tear that may occur over time.

FABRICS: Upholstery manufacturers do not warrant fabric for wearing quality, color-fastness, fabric shrinkage, wrinkling and stretching. Such properties are not covered under this warranty.

NOTE: All after-market treatment will void any warranty applied by the fabric mills. After-market treatment sprays may cause later deterioration, seam slippage, discoloration, and may damage filler materials.

CONSTRUCTION

FRAME CONSTRUCTION:
All frames are made with selected hardwoods and engineered hardwood laminates. All frames feature interlocking glued joints. High-stress joints are glued and corner blocked for durability.

SPRING CONSTRUCTION:
Heavy gauge wire springs are used to provide seating comfort, superior suspension and durability. Webbed seat bases are used in applications where sinus wire springs are not an option.

BACK CUSHIONS:
Semi-attached and loose pillows are filled with high resiliency fiber encased in a non-woven ticking. Backs are channelled to maintain shape and long-lasting durability.

SEAT CUSHIONS:
None of the foam used in our products contain flame retardants. All of our products are TB117-2013 compliant.

Standard Cushion
The cushion with a 1.8 or better density, high resilient foam core wrapped with a super soft high resilient fiber. This cushion is engineered to have a firmer seat than the blend down cushion option.

BLEND DOWN: Upgrade
A hand-crafted cushion with a 1.8 or better density, high resilient foam core that is wrapped with a super soft high resilient fiber blended with North American waterfowl feathers. The cushion is then sewn into a down-proof ticking to prevent migration of the feathers through the fabric. This cushion is engineered to have the luxurious feel of down, a soft and inviting seat with long lasting durability.

NOTE: Zippers are used on all seat cushions. The zippers are a function of manufacturing and not for the purpose of removing for cleaning.

DIMENSIONS:
Approximate dimensions are shown in the price list. Due to the nature of a hand-crafted product, dimensions may vary from the stated size noted. No monetary adjustments will be made as a result of dimension discrepancies.

Outside Dimensions: Length is measured at the widest part. Depth is measured at the deepest part. Height is measured at the highest part.

Inside Dimensions: Length is measured between the inside arms. Depth is measured from the front edge of the seat cushion to the inside back. In a style with multiple pillows that are utilized in the seating, the measurement is from the front of the seat cushion to the front of the pillow. Arm height is measured from the floor to the top of the arm. Seat height is measured from the floor to the top of the seat cushion.

North Carolina unless different terms are stated to change without notice.

on sale basis. All shipments are made FOB our factory. Shipments must be made within 10 days of order. We reserve the right to discontinue products without notice. Order must be placed on original order.

TERMS:

Standard terms are net 30 days, F.O.B., Claremont, North Carolina unless different terms are extended by sales management. Prices are subject to change without notice.

CONDITIONS OF SALE:

No merchandise will be sold on consignment or a conditional sale basis. All shipments are F.O.B. our Claremont, North Carolina facility. Claims for shortages must be made within 10 days of receipt of goods. Manufacturer is not responsible for delays or failure to ship due to fire, natural disaster, or other causes beyond our control. We reserve the right to discontinue products and fabrics without notice.

CANCELLATIONS:

Cancellations will not be accepted after the order has been entered into production. Order Acknowledgements should be carefully reviewed to ensure compliance with your original order.

SHIPPING:

Shipments are only made to a place of business that will provide assistance in unloading and accept full responsibility for merchandise. Home delivery or drop shipment orders are not accepted. All anticipated shipping dates are approximate and subject to conditions beyond the factory's control.

WARRANTY

Limited Lifetime Warranty is defined by the life of the original fabric. Reupholstering the piece voids all warranties. This warranty does NOT cover damage as a result of misuse, abuse, accident, commercial or instructional use, or freight damage. Slight variations in size, scale, and padding may occur due to the handmade quality of our product. This warranty does not cover these types of variances.

FRAMES: Limited Lifetime Warranty

The manufacturer warrants to the original retail purchaser, protection against manufacturing defect in wood frame components. The 3-year warranty applies as long as the product remains upholstered in the original fabric.

SPRINGS: Limited Lifetime Warranty

The manufacturer warrants to the original retail purchaser, protection against manufacturing defect in spring components. The 3- year warranty applies as long as the product remains upholstered in the original fabric.

CUSHIONS: 3-Year Warranty

The manufacturer warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The 3-year warranty applies as long as the product remains upholstered in the original fabric.

NOTE: Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear and are not defects.

MECHANISMS (sleeper and swivel and/or glider options): 3-Year Warranty

The manufacturer warrants to the original retail purchaser, protection against manufacturing defect in metal mechanism components. The warranty applies for 3 years from the time of delivery of the product as long as it remains upholstered in the original fabric.

MATTRESSES: 3-Year Warranty

The manufacturer warrants to the original retail purchaser, protection against manufacturing defect in the innerspring sleeper mattress. The warranty applies for 3 years from the time of delivery of the product as long as it remains upholstered in the original fabric. This warranty excludes coverage for the loss of foam resiliency under normal, noncommercial conditions. The softening of a foam is a normal condition and does **NOT** constitute the loss of resiliency.

FABRICS:

Upholstery manufacturers do not warrant fabric for wearing quality, color-fastness, fabric shrinkage or wrinkling and stretching. Such properties are not covered under this warranty.

NOTE: All after-market treatment will void any warranty applied by the fabric mills. After-market treatment sprays may cause latex deterioration, seam slippage, discoloration, and may damage filler materials.

CONSTRUCTION

FRAME CONSTRUCTION:

All frames are made with selected hardwoods and engineered hardwood laminates. All frames feature interlocking glued joints. High-stress joints are glued and corner blocked for durability.

SPRING CONSTRUCTION:

Heavy gauge wire springs are used to provide seating comfort, superior suspension and durability. Webbed seat bases are used in applications where sinuous wire springs are not an option.

BACK CUSHIONS:

Semi-attached and loose pillows are filled with high resiliency fiber encased in a non-woven ticking. Backs are channeled to maintain shape and long-lasting durability. **Trillium back cushions are available for an upcharge.** Trillium is a man-made Fiber that has the qualities of Down Blend, is hypo-allergenic and requires less maintenance.

SEAT CUSHIONS:

None of the foam used in our products contain flame retardants. All of our products are TB117-2013 compliant.

BLEND DOWN: *Standard*

A hand-crafted cushion with a 1.8 or better density, high resilient foam core that is wrapped with a super soft high resilient fiber blended with North American waterfowl feathers. The cushion is then sewn into a down-proof ticking to prevent migration of the feathers through the fabric. This cushion is engineered to have the luxurious feel of down, a soft and inviting seat with long lasting durability.

SPRING DOWN: *Available Option*

Our best, hand-crafted cushion. This cushion contains a 1.8 or better density high resilient foam core with 14 gauge springs inside. It is wrapped with a super soft high resilient fiber blend of 90% white goose feathers and 10% white goose down feathers. The cushion is then sewn into a non-woven ticking. This cushion is engineered to provide ultimate comfort and long lasting durability. The spring down cushion option is available for upcharge.

NOTE: Zippers are used on all seat cushions. The zippers are a function of manufacturing and not for the purpose of removing for cleaning.

DIMENSIONS:

Approximate dimensions are shown in the price list. Due to the nature of a hand-crafted product, dimensions may vary from the stated size noted. No monetary adjustments will be made as a result of dimension discrepancies.

Outside Dimensions: Length is measured at the widest part. Depth is measured at the deepest part. Height is measured at the highest part

Inside Dimensions: Length is measured between the inside arms. Depth is measured from the front edge of the seat cushion to the inside back. In a style with multiple pillows that are utilized in the seating, the measurement is from the front of the seat cushion to the front of the pillow. Arm height is measured from the floor to the top of the arm. Seat height is measured from the floor to the top of the seat cushion.

SALES MATERIALS

****Swatches and materials are provided on a complimentary basis for dealers with qualifying sales volume. All other requests are priced per below and should be ordered by submitting the sales aid order form.***

-Entire line of TimberWood Furniture swatches (13x18 size depending on pattern) including rings and handles= \$100

-Swatch updates=\$50 for most current updates or \$100 annually

-Individual handle swatches=\$3.00 each

****NOTE: Determination of swatch charges is based on qualifying volume requirements for each retailer.***

- \$2,500 minimum opening order=Free full set of handle (13x18) swatches

- \$25,000 annual volume=Free swatch updates

****These volume requirements are per ship to location. If there are requirements for multiple sets of swatches, the volume levels must be achieved to support free swatches to the additional locations. Additional swatches may also be purchased for the prices shown above.***

RETURNED SALES AID MATERIALS POLICY:

No credits will be issued for returned sales aid materials after 6 months from the date of invoice.

FABRIC INFORMATION

CLEANING CODES:

Upholstery fabrics are classified into one of the following four categories. Our fabric list and all fabric samples are marked with these codes. These cleaning methods are suggested by the fabric manufacturer and are provided as consumer information. Progressive Furniture does not accept any responsibility in the event of a failure of any of these methods.

W- Clean only with water-based cleaning agents; shampoo or foam upholstery cleaner. Do not over wet. Do not use solvents to spot clean. Pile fabrics may require brushing to restore appearance. Cushion covers should **NOT** be removed for laundering.

S- Clean only with a solvent-based cleaning agent; like a dry-cleaning solvent. Do not saturate. Do not use water. Pile fabrics may require brushing to restore appearance. Cushion covers should **NOT** be removed for laundering or dry cleaning.

SW- Clean with water-based or solvent-based cleaning agents; shampoo or dry-cleaning solvents as desired. Do not saturate with liquid. Pile fabrics may require brushing to restore appearance. Cushion covers should **NOT** be removed for laundering.

X- Do **NOT** clean with either water or solvent based cleaner. Vacuuming or light brushing recommended.

CAUTION:

Never remove cushion covers for separate dry cleaning or washing, even though they may have zippers. Do not use bleach or any tumble method cleaning service as this may destroy the backing of the fabric, cause shrinking, or otherwise damage the upholstery fabric.

NOTE:

As manufacturers of upholstery fabrics do not warrant for wearing quality, pilling, colorfastness of fabric or shrinkage, Progressive Furniture does not honor adjustments, claims, or credit for these properties. In addition, there is **NO** guarantee for dye lot matches from piece to piece or from fabric swatch to piece. Detailed information from the fabric upholstery manufacturer is available upon request.

CUT YARDAGE:

Cut yardage is available between 54" widths only at the following price per yard:

Handle 1	\$15
Handle 2	\$25
Handle 3	\$35
Handle 4	\$45
Handle 5	\$55
Handle 6	\$65
Handle 7	\$75
Handle 8	\$85